



Voice Services

MTALK Webcall

MTALK Webcall uses Voice over Internet Protocol (VoIP) to integrate voice traffic into your business's traditional data network. This enables you to make voice calls over the Internet, significantly reducing both monthly communication costs as well as the amount of infrastructure your business requires.

This works for any business that has an ADSL or leased line, as it allows your telephone calls and electronic communications to be routed over the same network, potentially cutting your international call bills in half and allowing free communication between your company branches. You can make and receive VoIP calls as well as standard public network telephone calls, automatically switching between the two systems if a line is unavailable.

Anyone whose connectivity is based on a fixed monthly price can use MTALK Webcall to reduce their normal phone bill without increasing their connectivity costs. It is quick to install, with no disruption or downtime, and is backed by MWEB Business's 24-hour support and maintenance services.

All packages include:

- One package per company or branch.
- Up to 500 'anytime' minutes and savings of up to:
 - 10% on national calls
 - 40% on cellular calls
 - 60% on international calls
- A one-to-one consultation to help you select the package that best suits your business, and demonstrate the possible savings for your company specifically.
- A FREE 087 number – for which other service providers might charge you extra.
- One licensed VoIP software you need to start making and receiving calls.
- Online billing that's trackable and updated daily.
- An Account Manager dedicated to your business.
- Technical support from MWEB Business's team of expert technicians.

Additional benefits:

- Any inter-branch calls, or calls to any other MWEB Webcall subscriber on our network are absolutely FREE.
- Your network stays secure: Our Webcall system integrates with your existing security and firewalls – so your network isn't compromised in any way at all.
- Daily updates make tracking easier: track your calls online with our easy itemised reporting system, so you'll always know how much you're spending or how many of your 'anytime' minutes you've used.
- Access to and listing in our new VoIP directory: you'll be able to find other users you can call for no cost, because they're also Webcall subscribers, and other users will be easily able to find you. www.call087.co.za



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PRODUCT OPTIONS

MTALK Webcall SA: This VOIP package is ideal for those businesses where the bulk of calls are made to local or national landline numbers within South Africa. The following packages are available:

MTALK WEBCALL PACKAGE	ANYTIME' MINUTES INCLUDED AT NO EXTRA COST	MONTHLY SUBSCRIPTION FEE
SA 100	100 local minutes	R 55.00
SA 200	200 local minutes	R 70.00
SA 500	500 local minutes	R 125.00

*all prices quoted include VAT

MTALK Webcall Global: This VOIP package is ideal for businesses where the bulk of communication costs incurred are for international landline calls. The following packages are available:

MTALK WEBCALL PACKAGE	ANYTIME' MINUTES INCLUDED AT NO EXTRA COST	MONTHLY SUBSCRIPTION FEE
GLOBAL 100	100 international minutes	R 65.00
GLOBAL 200	200 international minutes	R 90.00
GLOBAL 500	500 international minutes	R 155.00

*all prices quoted include VAT

MTALK Webcall Total: This package is ideal for businesses that make international, local and national landline calls and calls to cellular phones. The following packages are available:

MTALK WEBCALL PACKAGE	ANYTIME' MINUTES INCLUDED AT NO EXTRA COST	MONTHLY SUBSCRIPTION FEE
TOTAL 100	100 local, international and cellular minutes	R 125.00
TOTAL 200	200 local, international and cellular minutes	R 210.00
TOTAL 500	500 local, international and cellular minutes	R 375.00

*all prices quoted include VAT