



Voice Services

Wholesale Voice

Wholesale Voice is an online application that makes the full range of MWEB Business Voice over Internet Protocol (VoIP) products and services available to qualified resellers at wholesale prices.

Specifically aimed at MWEB's business partners, Wholesale Voice includes all the features and benefits of normal VoIP services as well as an online management tool that enables partners to rebrand and resell these services to their customers at highly competitive rates.

Voice over Internet Protocol (VoIP) is a communication technology that can be defined as "voice transmitted over a computer network". VoIP is supported by all sorts of networks — corporate, private, public, cable, and even wireless networks. In other words, it can be used by any business that has a high-speed Internet connection to allow their telephone calls, email, web services and other communications to be routed over the same network. Besides the flexibility and efficiency this offers businesses, it also has the potential to significantly reduce monthly communication costs.

Product features

Using the Wholesale Voice package and online application, MWEB resellers can provision their own customers and users. Resellers are automatically billed by MWEB Business based on the usage of their customers. The combination of an online management tool and quality calls at the lowest available price makes MWEB Business Wholesale Voice a highly attractive service for business partners who are looking for a white-label self-management wholesale voice service.

Other features include:

- Support for local, national, and international dial plans.
- Connectivity with the public service telephone network (PSTN) over carrier interfaces.
- Connectivity with other VoIP service providers.
- Seamless integration with third-party vendors' VoIP equipment and PBXs.
- Can be bundled with MWEB Business's MTALK hardware and services.

Product benefits

This offering eliminates the distinction between low-cost VoIP service and the traditional, high-cost PSTN service. Specific benefits to resellers include:

- A self-management portal with easy-to-use screens.
- The ability to provision your own customers and users.
- Automated 087 number range allocation.
- "Live" monitoring of current usage.
- Highly competitive rates.
- The ability to set your own retail rates per destination and/or global margin allocations.